Buzzing Noise with "Play & Charge Kit" controller charger

The USB bus power on the Xbox 360 is known for being noisy and carrying hum.
It seems that the Microsoft **Xbox 360 Play & Charge Kit** (controller charger) emits an electromagnetic field that may interfere with your Turtle Beach headset, causing a continuous buzzing sound. *Please note that this is not a problem with the Turtle Beach Headset.*

SOLUTIONS:

1) Please charge your controller while playing with the speaker system and not the headset. Then when you want to play with your headset, you can disconnect the Play & Charge Kit and use the controller without it. That way you can keep your controller charged and use your headphones when you need to.

2) Instead of plugging your headphones USB plug into the front of the Xbox, you can use an AC to USB converter instead. That would allow the headset to get its power from a different circuit than your battery charger, which should remove the problem.

This accessory is available on our Web Site in our Accessories section and it is called: "**USB Power Adapter**". It can be used with the following products: X1, X11, X12, X31, X41, XL1, PX1, PX21, PX3.

Using the PX5 you can adjust the "**Noise Gate**" to compensate for this.

Also, you might consider trying another wired controller in case it is defective.

NOTE: A buzzing sound can also be caused by a Ground Loop***.***

All files and documentation are offered on an *AS IS* basis and you assume full responsibility for using them.

Go to **Downloads** for User Guides, Manuals, Drivers and other Documentation.

Article ID: 830516287
Last updated: 09 May, 2013
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